

'Patients' Rights and Responsibilities' will be ensured in this Hospital!

In this hospital, following 'Patients' Rights and Responsibilities' will be ensured to achieve healthy doctor-patient relationship for providing quality healthcare services.

Patients' Rights

1. Accident patients would always receive basic Emergency Medical Care.
2. Patient would be provided
 - a. Adequate information about his/her disease and treatment.
 - b. Indicative rates of examination fees, investigations etc.
 - c. Discharge summary containing adequate information
3. Before potentially hazardous tests/treatment (e.g. surgery, chemotherapy), informed consent would be taken.
4. Patient's identity would be kept confidential.
5. Patient can take second opinion at his/her own responsibility.
6. Patient's human dignity and privacy would be respected.
7. HIV positive patients would not face any discrimination.
8. Patient can choose available alternative treatment, at his/her own responsibility.
9. Grievance redressal/ suggestion system is available. Pl, contact reception.
10. In case of research on patients, official ICMR guidelines would be followed.
11. Since this is a Trust Hospitals, 10% beds for free treatment of poor patients and 10% beds for treatment at concessional rates of economically weaker patients are available.



Patients' Responsibilities



1. To provide all relevant information to the doctor.
2. To cooperate with doctors in check-up and treatment.
3. To respect dignity and rights of doctors and other hospital staff.
4. To pay agreed fees, hospital bills in time.
5. Never resort to violence.

* Brochure providing detailed information on patient's rights and responsibilities is available at reception counter.